



Eliminate the Risk and Cost of Missing Video

If you're missing video, you're missing Viakoo

What is the problem?

Video surveillance applications running on IP networks have a communication problem. They just don't speak the same language. Video talks in frames. IP talks in packets. The result is an application that IT has never experienced before causing video downtime, missing video or both. As problems go undetected, your costs and risks rise as situational awareness falls.

Simply, video is complicated. And that complexity leads to increased cost and risk when it is not available. There are added expenses to your security program such as added service hours, inefficient routing maintenance contracts, monetary damages and the guesswork involved finding the cause. And you face increased risk in terms of regulatory compliance violations, impeded investigations, and brand equity damage.

After all, time is money. Downtime is not.



What does Viakoo do?

Viakoo is the first automated solution to effectively eliminate missing video and reduce video downtime. It's our mission. You gain reliable video uptime and key performance indicators (KPIs) ensuring executive oversight of your video infrastructure.

Through modern, safe and secure automation and our expert knowledge, you will leverage Viakoo 24.7 for the accurate status of your IP security video. The Viakoo solution does not just automate a broken process, it automates a proven process for eliminating missing video and reducing video downtime through:

- **Detection:** Be alerted to a problem that you would otherwise not know about
- **Correction:** Identify the probable cause to get the problem resolved, quickly.
- **Prevention:** Entire infrastructure diagnostics, every 20 minutes, allow for selective maintenance when and where needed.
- **Performance:** Powerful information and insights into value and performance through KPIs and data visualization on the web or Smartphone.

You rely on video. Viakoo makes your video reliable.

Gain Executive Oversight and Operation Excellence:

Your IP video infrastructure should be a reliable example of operational excellence rather than an exception. And with Viakoo's solution, video can be the crown jewel of your security technology program. You will eliminate the wasteful cost of information truck rolls with actionable information and add a force multiplier to your team.

Through our automated ticketing system, you streamline manual processes and leverage our best practice workflow management tools.

Aware → Confirm → Diagnose → Act → Understand

Plus, you have access to useful information and reports through your own dashboard where you can see:

- Ticket history
- Video Infrastructure Inventory
- Compliance Reports
- End to End Diagnostic Data and Logs

Viakoo enables you and your team to achieve operational excellence for your security mission.

About Viakoo:

We believe you should never be surprised by missing video. We are experts on video network behavior and all of the reasons your video streams fail. Viakoo's unique and vital service detects what fails, alerts you to the problem and diagnoses what to fix, fast. By leveraging proprietary technology and human expertise, you gain visibility into your video network capturing valuable performance information and eliminating missing video.

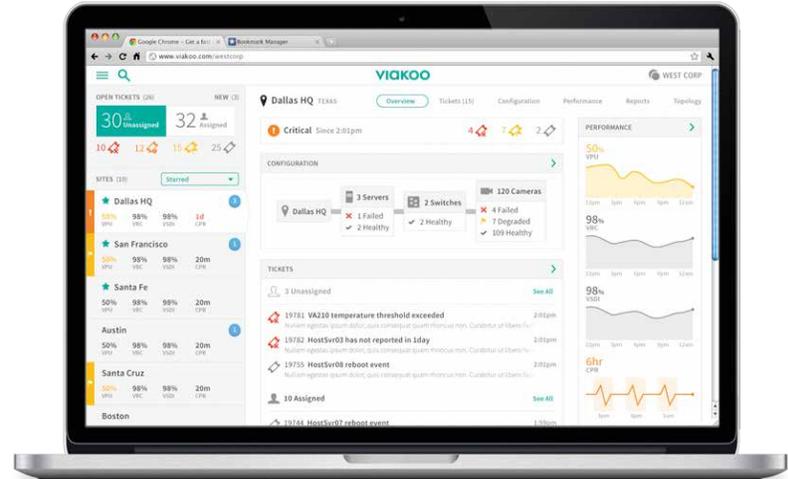
Find out what eliminating missing video feels like.

Contact Viakoo

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Viakoo provides you a real-time Dashboard on your phone or desktop, at your fingertips 24/7.

Viakoo developed patent-pending technology to properly measure the performance of your existing IP video network. Examples of these KPI measures include

- Video Path Uptime
- Video Stream Delivery Index
- Video Retention Compliance
- Average Ticket Response Time
- Mean Failure Recovery Time
- And Viakoo gives you data visualization views with Trending and Graphs.

Viakoo gives you powerful Key Performance Indicators.



**Business Optimization and Security
Camera Video Network Resiliency**

Viakoo Inc. is a Software-as-a-Service company located in Mountain View, California, USA.